



# Guest Advisor LOD

Contact: PETCO

Email: [petco@countyjobs.careers](mailto:petco@countyjobs.careers)

[https://ak-princeofwales-hyder.countybuyselltrade.com/jobs/guest-advisor-lod\\_chapel-hill\\_86420](https://ak-princeofwales-hyder.countybuyselltrade.com/jobs/guest-advisor-lod_chapel-hill_86420)

Address:

**375 Pacific Blvd SW Ste A, Chapel Hill**

Price:

**Check with seller**

DetailsApplyIf you're both an animal lover and a people person, a position in one of our stores might be a great fit. We're looking for people with a strong commitment to helping pets and their parents experience their very best lives together. When you join us, you'll be part of a great team, working together to achieve sales goals while doing work you truly lovePosition Purpose:Provide guests with exceptional customer service by being the subject matterexpert on all products, nutrition, services, in-store promotions, local community events and other areas of animal care and wellness. The Guest Advisor may be a 'key holder' and Leader on Duty (LOD) on a limited basis as needed.Essential Job Functions: The incumbent must be able to perform all of thefollowing duties and responsibilities with or without a reasonableaccommodation.Act as a personal shopper/information center for customers as they enter the store and be 100% focused on customer service.Provide quick and courteous service to all PETCO customers and their pets by determining their needs and sharing product knowledge to suggest the appropriate merchandise and services to satisfy them.Be knowledgeable about pet-related events/resources and related costswithin the community including dog parks, dog or cat shows, pet-friendlyhotels, etc.Express passion about animal welfare and maintain integrity in the workarea.Be familiar with all new products and services in order to be able to engagewith customers regarding new product and services features and benefits.Politely and professionally respond to inquiries regarding products,services and pricing via the telephone.Bend, kneel, lift (up to 50 pounds, as necessary) and stand for long periodsof time.Supervisory Responsibility:None.Work Environment:The majority of job duties are conducted indoors, although merchandise stocking and customer carry-outs will require that an associate leave the store briefly.Because this position requires bending, kneeling, lifting (up to 50 pounds, as necessary) and standing for long periods of time. The large majority of this associate's time will be spent in direct contact with our customers.Education and Experience: High school diploma or GED is generally preferred. Prefer a minimum of 2 years of experience in providing the publicinformation in the animal nutrition, care/wellness/treatment knowledgeareas is required. A minimum of one year in a retail environment is highly preferred. Possess basic computer skills with the ability to quickly research information from the Internet. Must be proficient in the use of the PETCO PetNet and have the ability to access product information using the POLARIS system. Must be certified on all 4 Companion Animal Departments. Must be Nutrition certified. Must be PIJAC certified (California only). Have thorough understanding of all aspects of Pet Services to include: Knowledge of the grooming salon program certification (PETCO Promise, Pet Stylist Mentor Program, Canine Heritage Breed Test,



<h1>503      Service  
Unavailable</h1>  
</body>  
</html>



**Guest      Advisor      LOD**

PETCO  
petco@company.jobs.careers  
<DOCTYPE html>

<html lang="en">

<head>

<meta charset="UTF-8" />

<title>503

Service

Unavailable</title>

</head>

<body>

<h1>503 Service  
Unavailable</h1>  
</body>  
</html>



**Guest    Advisor    LOD**

PETCO  
petco@company.jobs.careers  
<DOCTYPE html>  
<html lang="en">

<head>  
<meta charset="UTF-8" />  
<title>503 Service  
Unavailable</title>  
</head>  
<body>

<h1>503      Service  
Unavailable</h1>  
</body>  
</html>



**Guest      Advisor      LOD**

PETCO  
petco@company.jobs.careers  
<IDOCType.html>  
<html lang="en">

<thead>  
<meta charset="UTF-8" />  
<title>503      Service  
Unavailable</title>  
</thead>  
<body>

Service  
<h1>503  
Unavailable</h1>  
</body>  
</html>



**Guest**      **Advisor**      **LOD**  
PETCO  
petco@company.jobs.careers  
<DOCTYPE html>  
<html lang="en">  
<head>  
<meta charset="UTF-8" />  
<title>503      Service  
Unavailable</title>  
</head>  
<body>



Service

503

Unavailable



Guest Advisor LOD

PETCO

petco@countyjobs.careers

DOCTYPE html

html lang="en"

head

meta charset="UTF-8" />

503 Service

Unavailable

Service

503

Unavailable



Guest Advisor LOD

PETCO

petco@countyjobs.careers

DOCUMENT

html lang="en">

<head>

<meta charset="UTF-8" />

<title>503

Service

Unavailable</title>

</head>

<body>



Service

<h1>503

Unavailable</h1>

</body>

</html>



**Guest**      **Advisor**      **LOD**

PETCO

petco@countyjobs.careers

<DOCTYPE html>

<html lang="en">

<head>

<meta charset="UTF-8" />

<title>503      Service

</head>

Unavailable</title>

<body>

<h1>503  
Unavailable</h1>  
</body>  
</html>



**Guest**      **Advisor**      **LOD**  
PETCO  
petco@communityjobs.careers  
<!DOCTYPE html>  
<html lang="en">

<head>  
<meta charset="UTF-8" />  
<title>503      Service  
</head>  
Unavailable</title>  
</body>

<h1>  
Unavailable</h1>  
</body>  
</html>